

Improving Municipal Management for Cities. World Bank

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The study focuses on three dimensions of municipal management—planning, finance, and service provision—that figure repeatedly in Bankfinanced MDPs. The planning dimension refers to the capacity of a municipality to forecast and oversee its own progress. It includes information systems, M&E, city planning, and investment strategies. The finance dimension refers to how a municipality manages the resources needed to provide services to its constituents. It covers financial management, own-resource mobilization, access to credit, and private funding. The service provision dimension refers to the capacity of a municipality to manage the services required by city residents and business people through the effective prioritization of investments, management of competitive procurement, and the ability to sustain services through O&M.

Full Report (2 MB)